



7351 Peppers Ferry Boulevard  
Fairlawn, VA 24141  
Phone: (540) 633-5146  
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## **Notification of Disconnection for non-payment of Sewer Invoice**

All account balances are considered past due and delinquent after 30 days from the due date indicated upon the account invoice and are subject to service termination. Fairlawn Sewer Authority records indicate that your account is delinquent and as such, is identified for termination of sewer services that will be accomplished by turning off water service.

It is the responsibility of every customer to pay the bill in full and on time. However, from time to time, customers may find themselves in a financial pinch and unable to pay their bill. FSA encourages customers to contact Fairlawn Tax and Bookkeeping Inc. at 7351 Peppers Ferry Blvd. between the hours of 9:00 A.M., and 5:00 P. M. on weekdays to make alternative payment arrangements. Telephone calls are an unacceptable form of communication. If contact does not occur and payment remains unsatisfied, service will be interrupted.

All accounts that have been disconnected for non-payment of the sewer bill will be required to pay a reconnection fee prior to re-establishment of sewer service. FSA will require full payment of all fees indicated as being delinquent.

Any customer unable to pay for sewer service within the normal payment period may request an alternative payment arrangement or extension to avoid disruption of service. Failure to abide by the stated terms of the repayment plan will result in service termination.

Failure of postal delivery of properly tendered notices does not excuse penalties or other charges.

**Please note that effective July 1, 2023, a revised penalty structure is in place.**

**Residential penalty was previously \$2.00 and is now 10% of the balance.**

**The commercial penalty was 10% previously and is now 15%.**

**The reconnection fee because of service termination was previously \$50.00. The new penalty structure is for first time reconnection fee of \$50.00. Second time fee of \$100.00. Third time fee of \$150.00.**

[fairlawnssewerauthority.org](http://fairlawnssewerauthority.org)

Pulaski County Sewerage Authority D.B.A. Fairlawn Sewer Authority