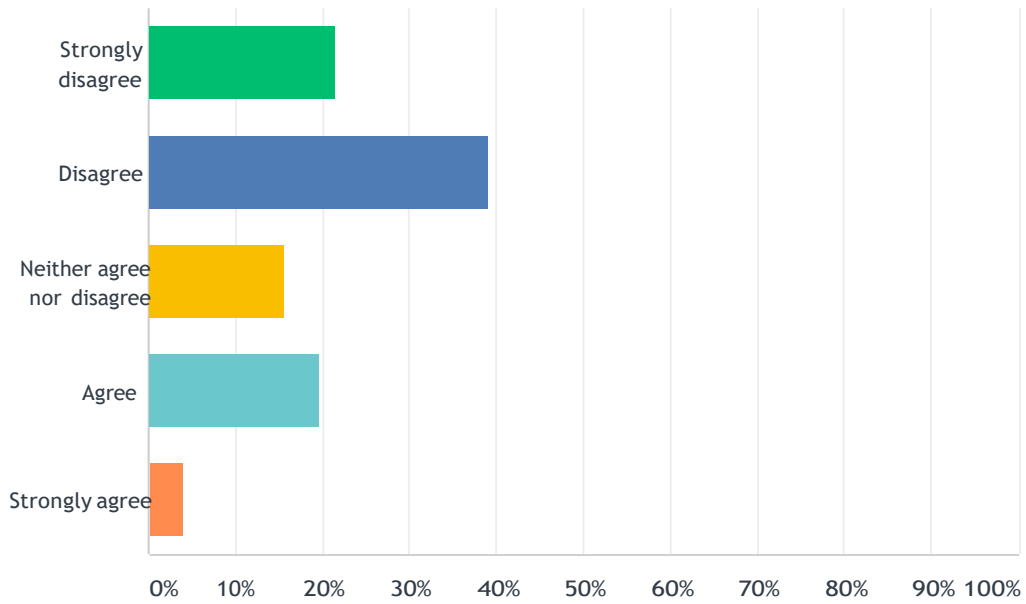


Q1 The name Pulaski County Sewerage Authority correctly identifies our service area

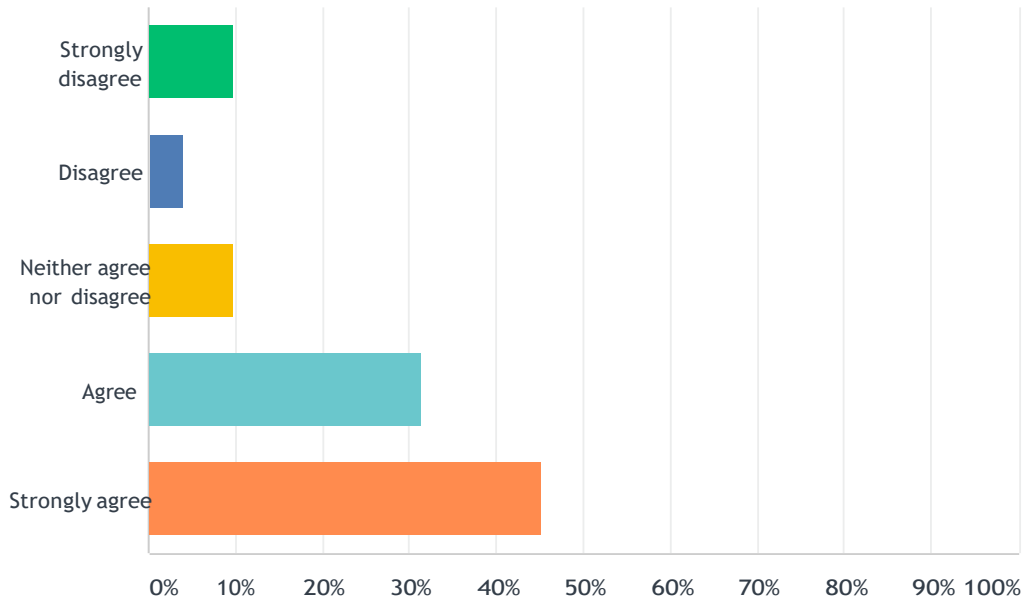
Answered: 51 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly disagree	21.57%	11
Disagree	39.22%	20
Neither agree nor disagree	15.69%	8
Agree	19.61%	10
Strongly agree	3.92%	2
TOTAL		51

Q2 The name Fairlawn Sewer Authority better describes our service area

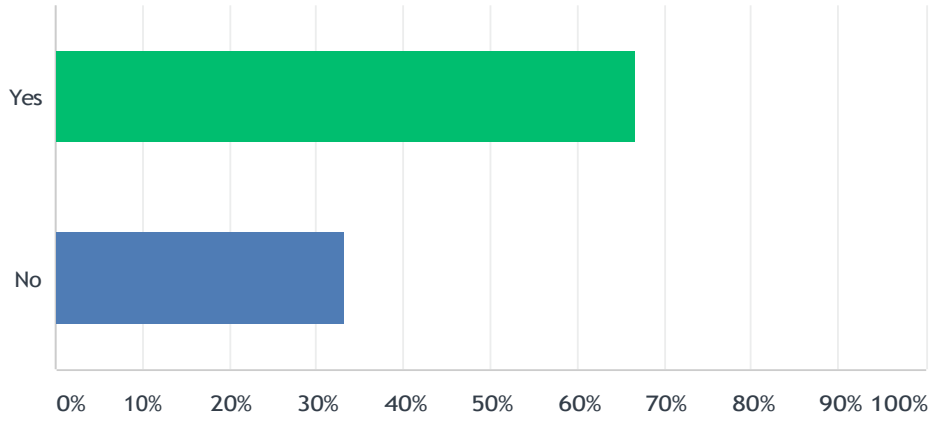
Answered: 51 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly disagree	9.80%	5
Disagree	3.92%	2
Neither agree nor disagree	9.80%	5
Agree	31.37%	16
Strongly agree	45.10%	23
TOTAL		51

Q3 I would prefer to have my bill delivered to an E mail address rather than mail

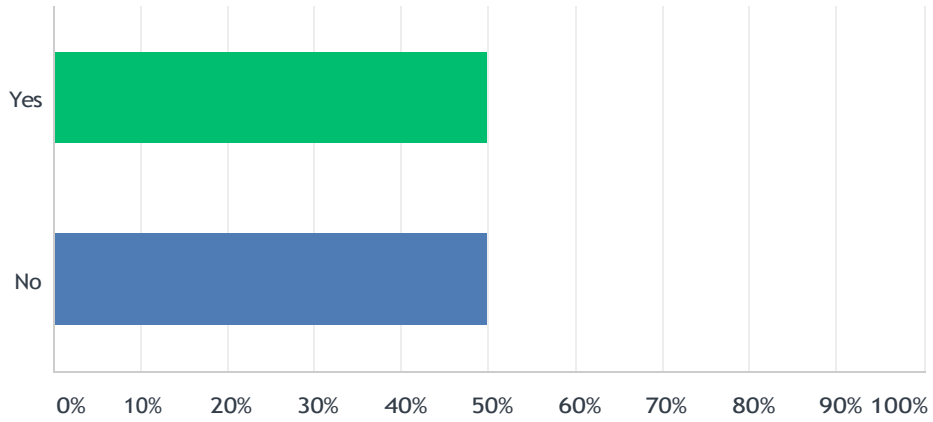
Answered: 51 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	66.67%	34
No	33.33%	17
TOTAL		51

Q4 I would like to have an additional Fairlawn location for bill pay

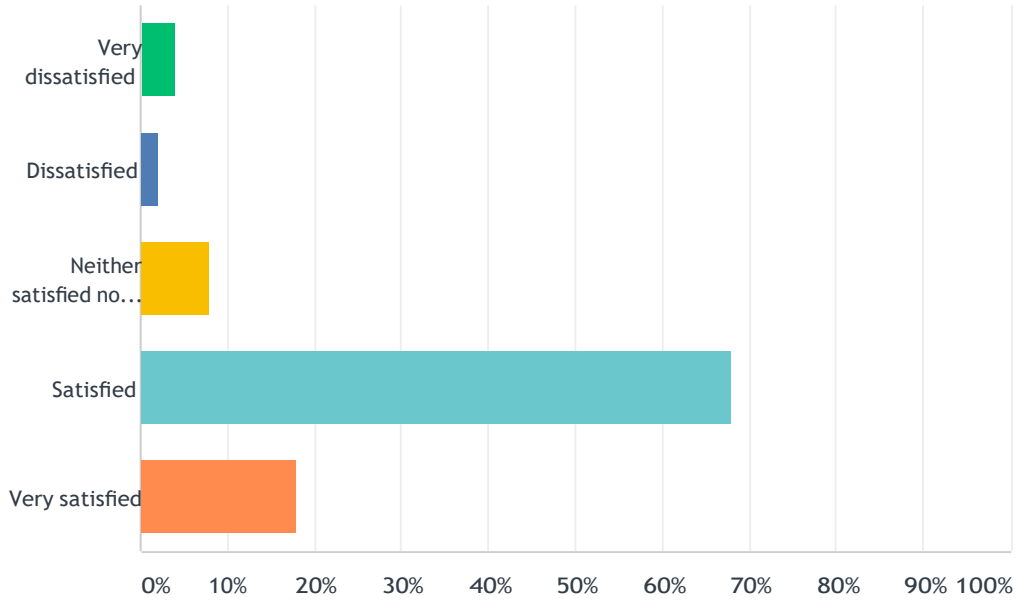
Answered: 50 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	50.00%	25
No	50.00%	25
TOTAL		50

Q5 Are you satisfied with our services?

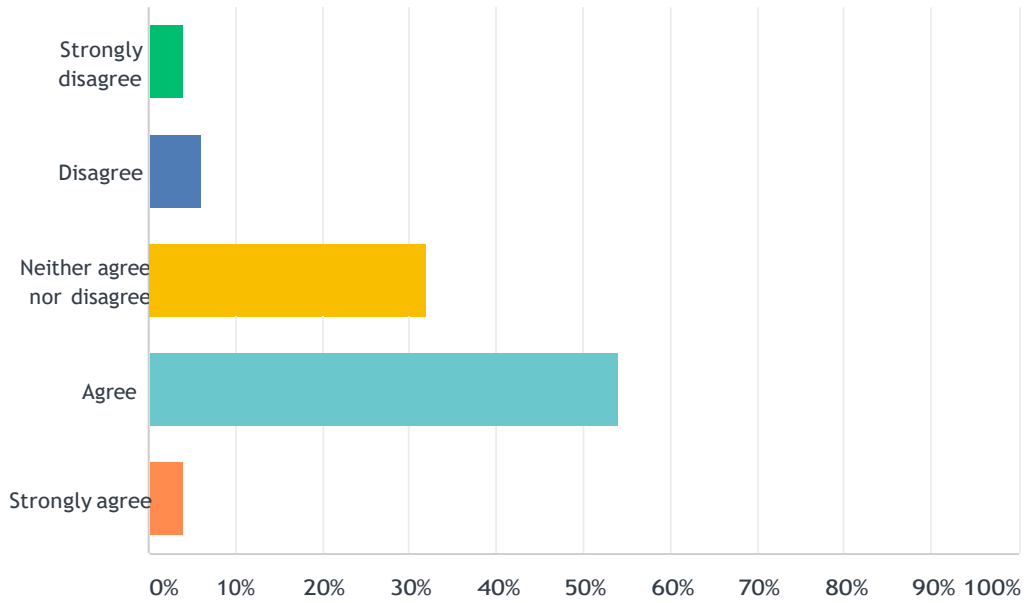
Answered: 50 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very dissatisfied	4.00%	2
Dissatisfied	2.00%	1
Neither satisfied nor dissatisfied	8.00%	4
Satisfied	68.00%	34
Very satisfied	18.00%	9
TOTAL		50

Q6 Do you feel that our rate structure is appropriate for this area?

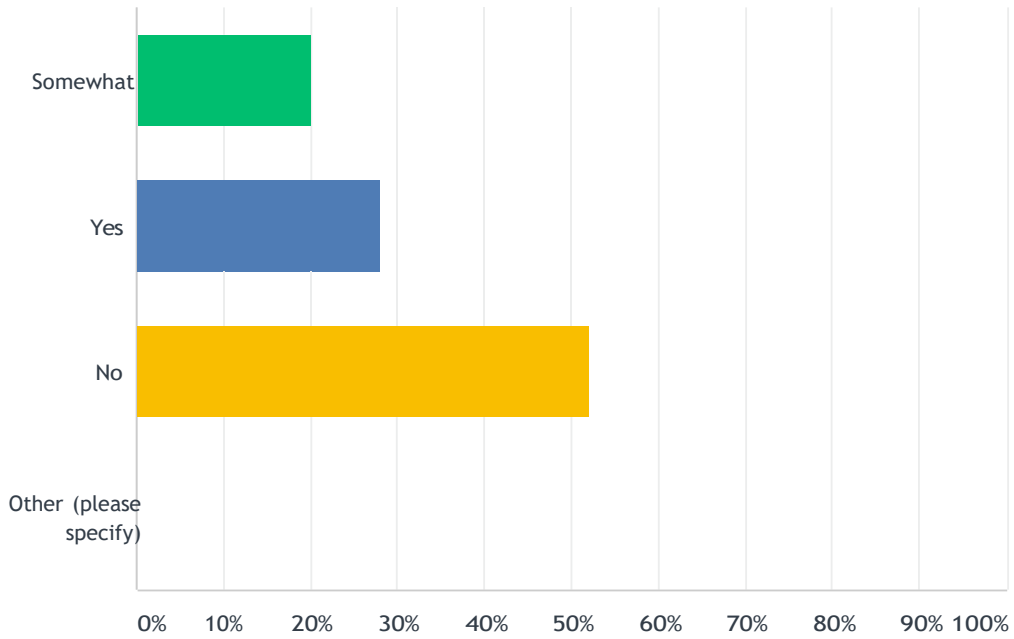
Answered: 50 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly disagree	4.00%	2
Disagree	6.00%	3
Neither agree nor disagree	32.00%	16
Agree	54.00%	27
Strongly agree	4.00%	2
TOTAL		50

Q7 Are you familiar with what surrounding areas charge for sewer service?

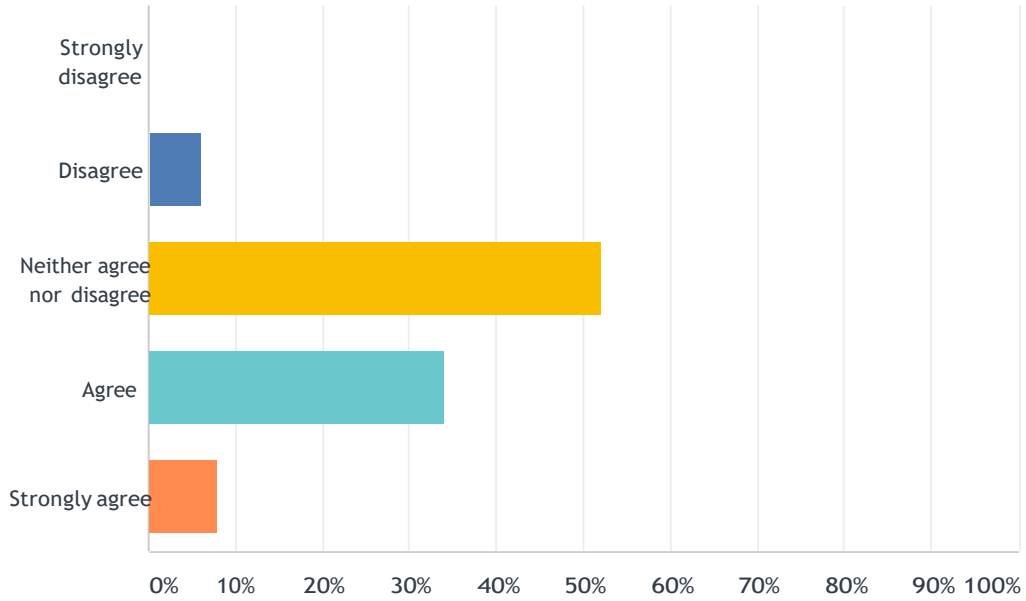
Answered: 50 Skipped: 1



ANSWER CHOICES	RESPONSES	
Somewhat	20.00%	10
Yes	28.00%	14
No	52.00%	26
Other (please specify)	0.00%	0
TOTAL		50

Q8 Do you feel that our system is in need of repair?

Answered: 50 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly disagree	0.00%	0
Disagree	6.00%	3
Neither agree nor disagree	52.00%	26
Agree	34.00%	17
Strongly agree	8.00%	4
TOTAL		50